

# User Manual

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▪ MI-300N    ▪ MI-350N    ▪ MI-400N

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**About Microinverter**

This system is composed of a group of Microinverters that convert direct current (DC) into alternating current (AC) and feeds it into the public grid. The system is designed for the incorporation of one Microinverter for two photovoltaic modules. Each Microinverter works independently that guarantees the maximum power generation of each photovoltaic module. This setup enables user to control the production of a single photovoltaic module directly, consequently improving the flexibility and reliability of the system.

**About the Manual**

This manual contains important instructions for the MI-300N/MI-350N/MI-400N Microinverter and must be read in its entirety before installing or commissioning the equipment. For safety, only qualified technician, who has received training or has demonstrated skills can install and maintain this Microinverter under the guide of this document.

**Other Information**

Product information is subject to change without notice. User manual will be updated frequently, please refer to Hoymiles official website at [www.hoymiles.com](http://www.hoymiles.com) for the latest version.

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## 1. Important Notes

### 1.1 Product Range

This manual describes the assembly, installation, commissioning, maintenance and failure search of the following model of Hoymiles Microinverter:

- MI-300N
- MI-350N
- MI-400N




*Note: “N” means for North America.*

### 1.2 Target Group

This manual is only for qualified technician, who has been trained or has demonstrated skills can install and maintain this Microinverter under the guide of this document for safety purpose.

### 1.3 Symbols Used

The safety symbols in this user manual are show as below.

Symbol	Usage
	Indicates a hazardous situation that can result in deadly electric shock hazards, other serious physical injury, or fire hazards.
	Indicates directions which must be fully understood and followed in entirety in order to avoid potential safety hazards including equipment damage or personal injury.
	Indicates this points out that the described operation must not be carried out. The reader should stop, use caution and fully understand the operations explained before proceeding.

## 2. About Safety

### 2.1 Important Safety Instructions






The MI-300N/MI-350N/MI-400N Microinverter is designed and tested according to international safety requirements. However, certain safety precautions must be taken when installing and operating this

inverter. The installer must read and follow all instructions, cautions and warnings in this installation manual.

All operations including transport, installation, start-up and maintenance, must be carried out by qualified, trained personnel.
Before installation, check the unit to ensure free of any transport or handling damage, which could affect insulation integrity or safety clearances. Choose installation location carefully and adhere to specified cooling requirements. Unauthorized removal of necessary protections, improper use, incorrect installation and operation may lead to serious safety and shock hazards or equipment damage.
Before connecting the Microinverter to the power distribution grid, contact the local power distribution grid company to get appropriate approvals. This connection must be made only by qualified technical personnel. It is the responsibility of the installer to provide external disconnect switches and Over current Protection Devices (OCPD).
Only one photo voltaic module can be connected to one input of the inverter. Do not connect batteries or other sources of power supply. The inverter can be used only if all the technical characteristics are observed and applied.
Do not install the equipment in adverse environment conditions such as flammable, explosive, corrosive, extreme high or low temperature, and humid. Do not use the equipment when the safety devices do not work or disabled.
Use personal protective equipment, including gloves and eye protection during the installation.
Inform the manufacturer about non-standard installation conditions.
Do not use the equipment if any operating anomalies are found. Avoid temporary repairs.
All repairs should be carried out using only qualified spare parts, which must be installed in accordance with their intended use and by a licensed contractor or authorized Hoymiles service representative.
Liabilities arising from commercial components are delegated to their respective manufacturers.
Anytime the inverter has been disconnected from the public network, please be extremely caution as some components can retain charge sufficient to create a shock hazard. Prior to touching any part of the inverter please ensure surfaces and equipment are under touch safe temperatures and voltage potentials before proceeding.
Hoymiles accepts No liability for damage from incorrect or improper operation.
Electrical Installation & Maintenance shall be conducted by licensed electrician and shall comply with Local Wiring Rules.

## 2.2 Explanation of Symbols

Symbol	Usage
	<b>Treatment</b> To comply with European Directive 2002/96/EC on waste Electrical and Electronic Equipment and its implementation as national law, electrical equipment that has reached the end of its life must be collected separately and returned to an approved recycling facility. Any device no longer required must be returned to an authorized dealer or approved collection and recycling facility.

	<b>Caution</b> Do not come within 8 inches (20cm) of the microinverter for any length of time while it is in operation.
	<b>Danger of high voltages</b> Danger to life due to high voltage in the microinverter.
	<b>Beware of hot surface</b> The inverter can become hot during operation. Avoid contact with metal surfaces during operation.
	<b>FCC mark</b> The inverter complies with the requirements of part 15 of FCC rules.
	<b>Read manual first</b> Please read the installation manual first before installation, operation and maintenance.

## 2.3 Radio Interference Statement

This microinverter has been tested and found to comply with the limits for part 15 of FCC rules, which can provide reasonable protection against harmful energy. However, if not installed according to the instructions, the microinverter may cause harmful interference to radio equipment. There is no guarantee that the interference will not occur in a particular installation.

To confirm that the radio or television reception is interfered by this equipment, you can turn the equipment off and on. If this equipment does cause harmful interference to the radio or television equipment, please try to correct the interference by one or more of the following measures:

- 1) Relocate the receiving antenna.
- 2) Increase the separation between the microinverter and the receiving antenna.
- 3) Place the shield between the microinverter and the receiving antenna, such as metal / concrete roof.
- 4) Contact your dealer or an experienced radio/TV technician for help.

## 3. About Product

### 3.1 About Single Unit

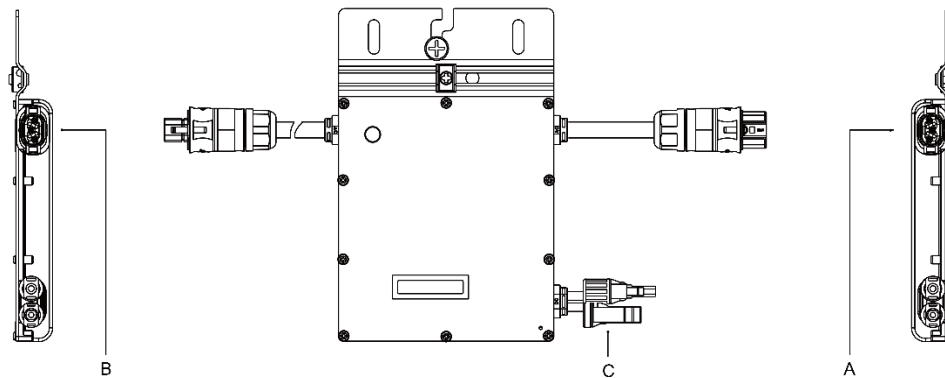
“The world’s First Daisy-Chain Single Unit Microinverter” with extremely wide DC input operating voltage range (16-60V) and low start-up voltage (22V only).

Hoymiles Single unit Microinverter MI-300N/MI-350N/MI-400N is the perfect selection for PV system with uneven number of panels with world's NO.1 CEC weighted efficiency – 96.50% (peak efficiency 96.70%) in 2015.

### 3.2 Highlights

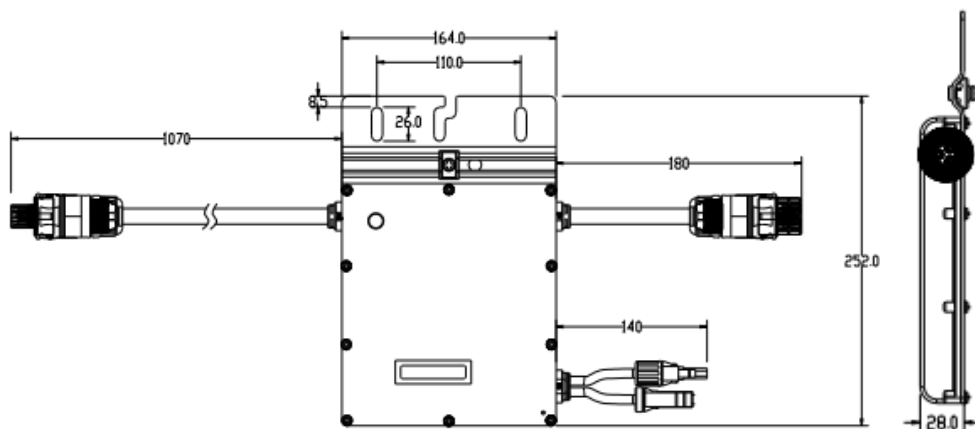
- Peak output power up to 300W/350W/400W; Adapted to 60 & 72 cells PV panels.
- Peak efficiency 96.70%; CEC weighted efficiency 96.50%.
- Static MPPT efficiency 99.80%; Dynamic MPPT efficiency 99.76% in overcast weather.
- High reliability: NEMA6 (IP67) enclosure; 6000V surge protection.

### 3.3 Terminals Introduction



Object	Description
A	AC Connector (male)
B	AC Connector (Female)
C	DC Connectors

### 3.4 Dimension(mm)





## 4. About Function

### 4.1 Work Mode

**Normal:** Under this mode, Microinverter is operating normally and convert DC power into AC power to support the house loads and feed in to Public Grid.

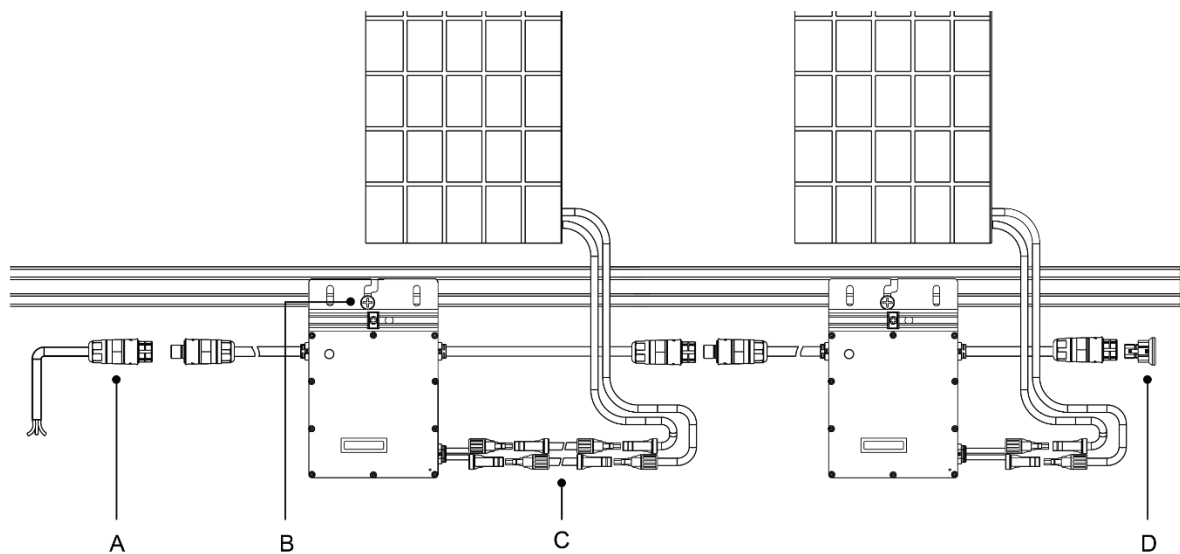
**Zero Export Control:** Under this mode Microinverter's generation is limit base on the current house loads, there will be no extra power feed in to the Public Grid.

**Stand by:** There are several circumstance that Microinverter will stay in Standby mode:

- The current condition is contradicted with Microinverter operating requirement.
- No house loads or the Export control value has been set as "0" on the DTU under the Zero Export Control mode.

## 5. About Installation

### 5.1 Accessories

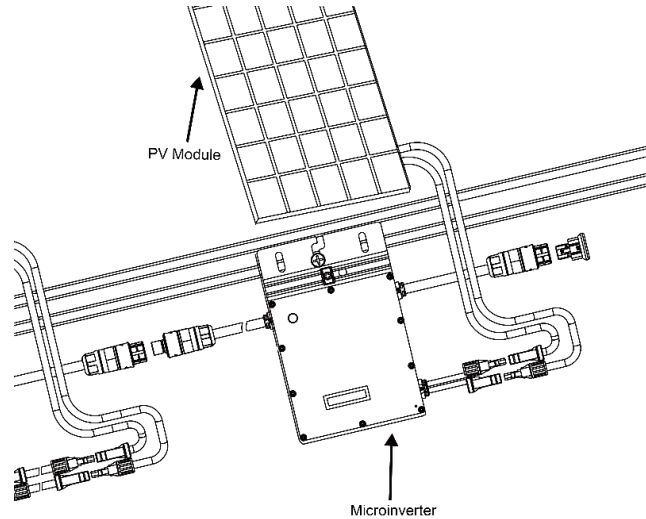


Item	Description
A	AC End Cable (Female), 2m 12 AWG cable
B	M8*25 screws
C	DC Extension Cable, 1m
D	AC Female End Cap, IP67

*\*Note: All accessories above are not included in the package, and need to be purchased separately. Please contact our sales representative for the price. (M8 screws need to be prepared by installer-self.)*

## 5.2 Installation Precaution

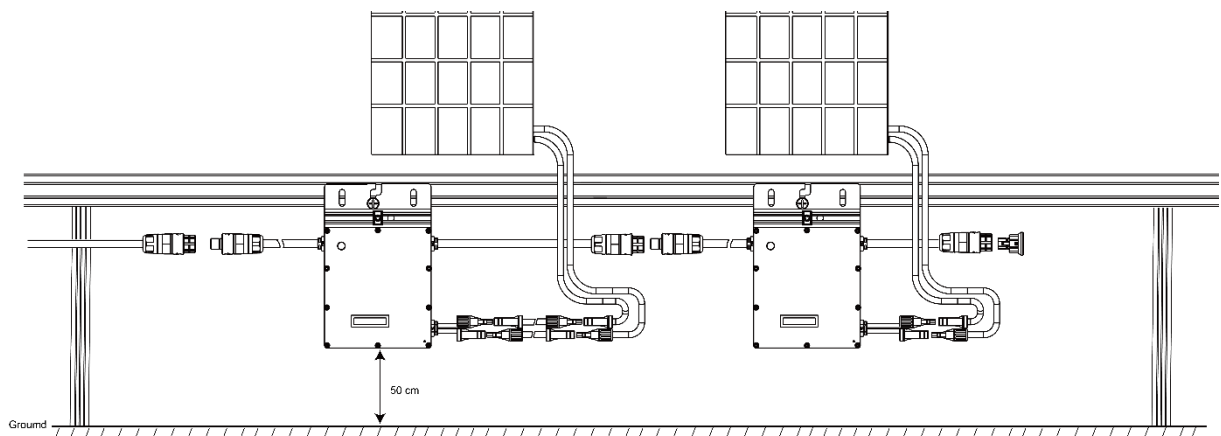
Please install the Microinverter and all DC connections under the PV module to avoiding direct sunlight, rain exposure, snow layup, UV etc. Allow a minimum of 2 cm of space around the microinverter enclosure to ensure ventilation and heat dissipation.



*\*Note: For some countries the DTU will be required to meet the local grid regulation (e.g. G98/99 for UK etc.)*

## 5.3 Space Distance Required

If the microinverters are installed on a concrete roof or steel roof, the communication with the DTU may be slightly affected. Under such installation conditions, it is better for the microinverters to be installed 50cm above the roof. Otherwise, more DTUs may be required to ensure the communication quality between the DTUs and the microinverters.



## 5.4 Grounding Consideration

This microinverter is a class I equipment with basic isolation transformer and this microinverter must be earthed. There is an earth wire inside the AC cable, so usually the grounding can be done by directly by this wire. If the utility has some special requirements, the grounding can be done by bonding the mounting bracket to the racking.

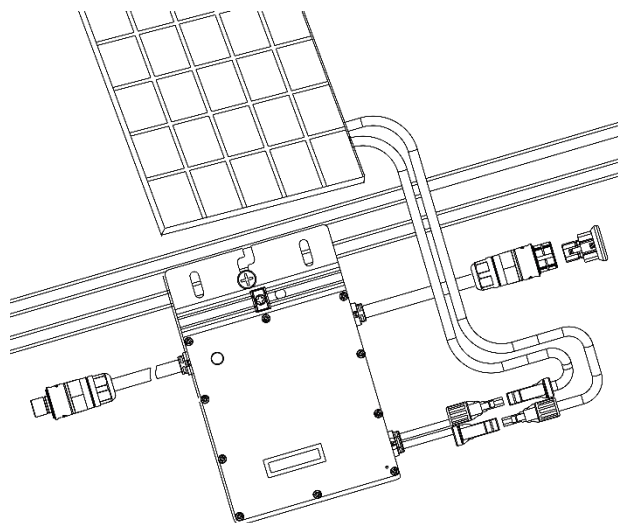
## 5.5 Preparation

Installation of the equipment is carried out based on the system design and the place in which the equipment is installed.

- ✚ The installation must be carried out with the equipment disconnected from the grid (power disconnect switch open) and with the photovoltaic modules shaded or isolated.
- ✚ Referring to the Technical Data to make sure the environmental conditions fit the microinverter's requirement (degree of protection, temperature, humidity, altitude, etc.)
- ✚ To avoid power de-rating due to an increase in the microinverter internal temperature, do not expose it to direct sunlight.
- ✚ To avoid overheating, always make sure the air flow around the inverter is not blocked.
- ✚ Do not install in places where gasses or flammable substances may be present.
- ✚ Avoid electromagnetic interference that can compromise the correct operation of electronic equipment.

*When choosing the position of installation, comply with the following conditions:*

- ✚ Install only on structures specifically conceived for photovoltaic modules (supplied by installation technicians).
- ✚ Install Microinverter underneath of the photovoltaic modules to make sure it works in the shadow. If this condition cannot be met, might trigger the inverter production de-rating.

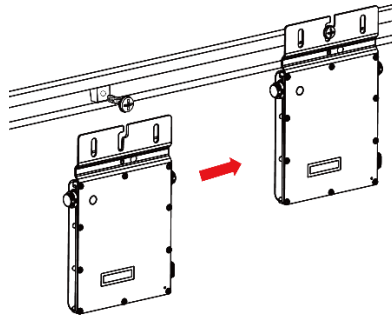


**Fig.1 Installation position of microinverter**

## 5.6 Installation Steps

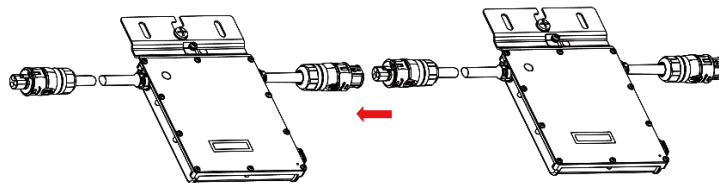
### Step 1. Fix Microinverter on the Rail

- A) Mark the approximate center of each panel on the frame.
- B) Fix the screw on the rail.
- C) Hang the microinverter on the screw (shown as picture below), and tighten the screw. The silver cover side of the Microinverter should be facing the panel.

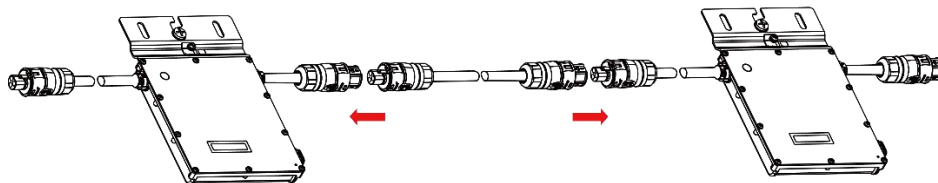


### Step 2. Connect AC Cables of Microinverter

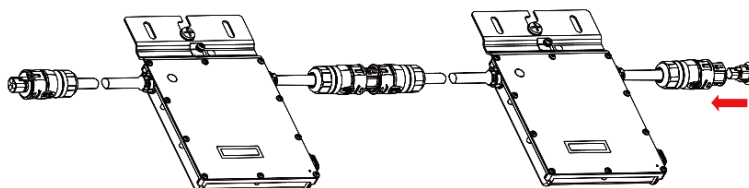
- A) Plug the AC connector of the first microinverter with the connector of the second microinverter, to form a continuous AC branch circuit.



*\*Note: The length of AC cable on Microinverter is around 1.23m, if the distance between two microinverters is more than 1.21m please use the AC extension cable between two inverters (ss picture indicated below).*



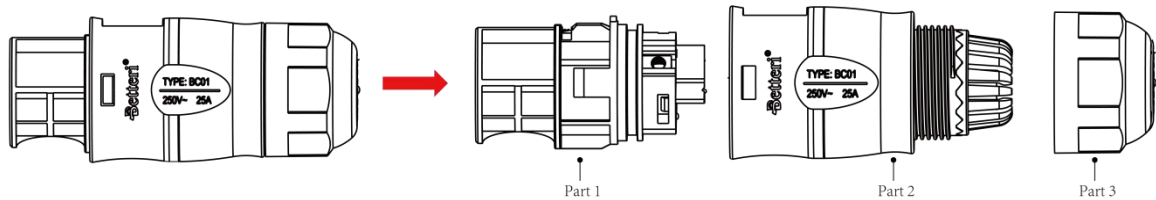
- B) Install the AC end cap on the open AC connector of the last microinverter in the AC branch circuit.



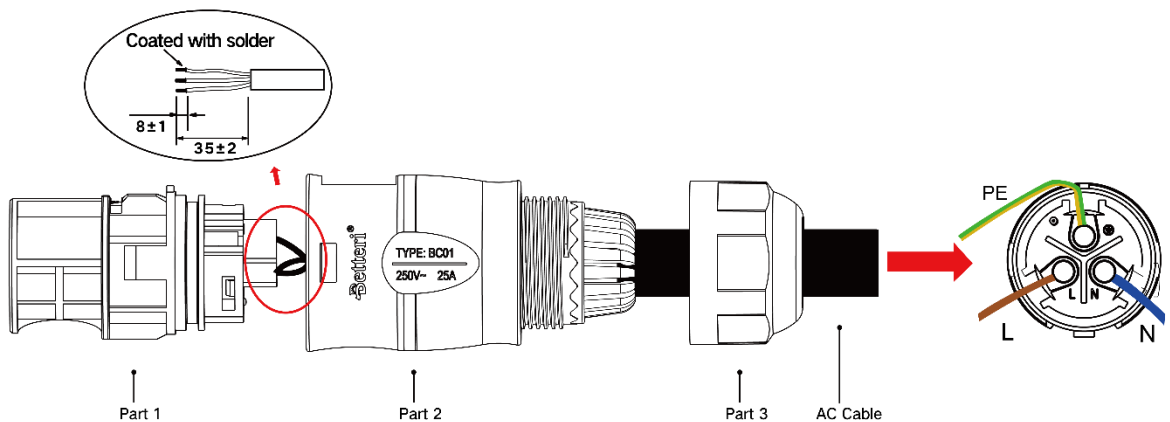
### Step 3. Connect AC End Cable

#### A) Make the end cable

1. Take the AC port apart into 3 parts:



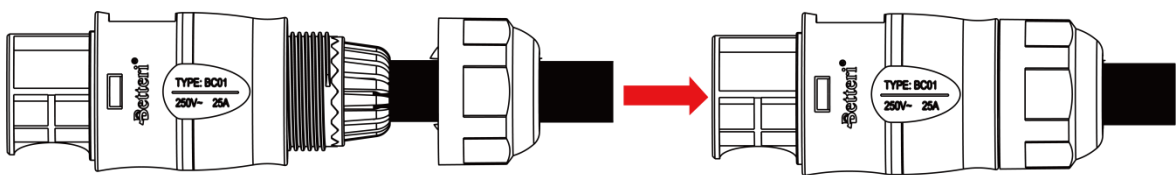
2. Insert the AC cable from Part 3 to Part 2, and complete the wiring for the L, N and Ground inside Part 1 AC port accordingly:



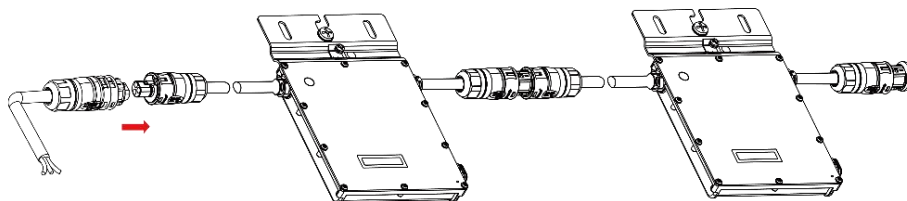
\*Note: L: Brown wire N: Blue wire G: Yellow/Green wire

Please use 12 AWG cable as AC end cable.

3. Plug the AC port Part 2 into Part 1 once complete the wiring, and screw the Part 3 on and complete the AC extension cable:



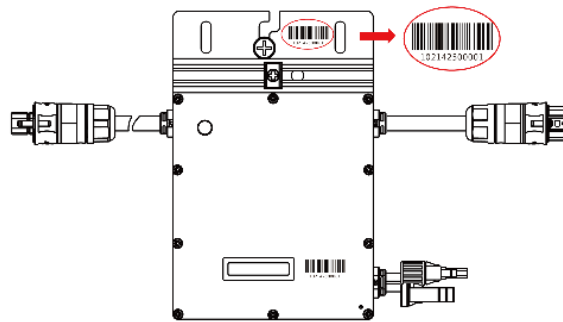
B) Connect the AC end cable to the AC male connector from the first microinverter to complete the circuit.



C) Connect the other side of the AC end cable to the distribution box, and wire it to the local grid network.

#### Step 4. Create an Installation Map

A) Peel the removable serial number label from each microinverter. (The position of the label is shown as below.)



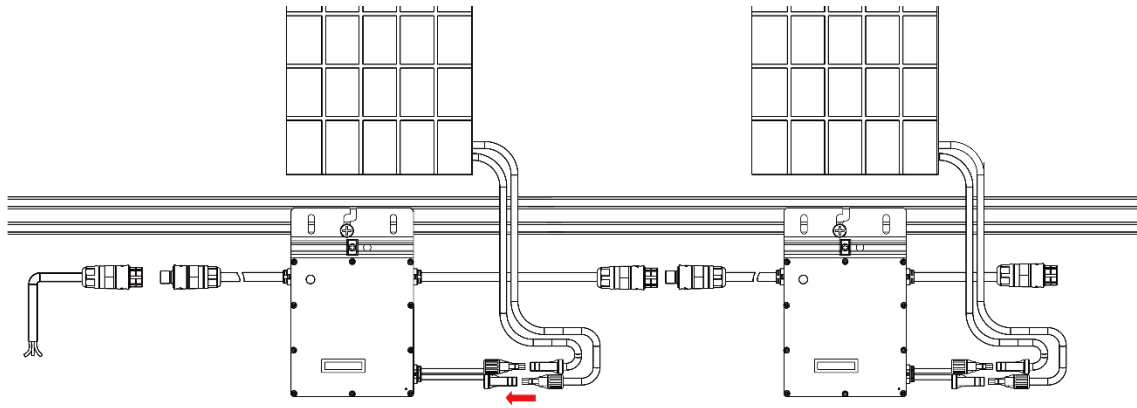
B) Affix the serial number label to the respective location on the installation map.

<div style="display: flex; align-items: center;"> <div style="text-align: center;"> N S E W (circle one)  </div> <div style="margin-left: 10px;"> Panel Group:  Azimuth:  Tilt:  Sheet ___ of ___ </div> </div>		Customer Information:							DTU Serial Number:						
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
<b>A</b>															
<b>B</b>															
<b>C</b>															
<b>D</b>															

#### Step 5. Connect PV Modules

A) Mount the PV modules above the microinverter.

B) Connect the PV modules' DC cables to the DC input side of the microinverter.



### Step 6. Energize the System

- A) Turn on the AC breaker of the branch circuit.
- B) Turn on the main AC breaker of the house. Your system will start to generate power after about two-minute wait time.

### Step 7. Set Up the Monitoring System

Refer to the [DTU User Manual](#) or [DTU Quick Install Guide](#), and [Quick Installation Guide for HMP Online Registration](#) to install the DTU and set up your monitoring system.

## 6. Troubleshooting

Hoymiles updated the interactive performance of the microinverter system in the middle of 2020.

If you use the microinverter of serial number “1022xxxxxxx”, please refer to chapter 6.1 and chapter 6.3. If you use the microinverter of serial number “1020xxxxxxx” and “1021xxxxxxx”, please refer to chapter 6.2 and chapter 6.4.

*\*Note: The 3rd generation of this microinverter (SN:1022xxxxxxx) can only work with the new Hoymiles gateway*

DTU-Pro (SN: 10F7xxxxxxx, 10F8xxxxxxx, 10FBxxxxxxx), DTU-G100 (SN: 10D2xxxxxxx), DTU-W100 (SN: 10D3xxxxxxx) and DTU-Lite (SN: 10D6xxxxxxx).

### 6.1 Troubleshooting List (SN: 1022xxxxxxx)

Alarm Code	Alarm Name	Suggestion
121	Over temperature protection	<ol style="list-style-type: none"> <li>1. Check the ventilation and ambient temperature at the microinverter installation position.</li> <li>2. If the ventilation is poor or the ambient temperature exceeds the limit, improve the ventilation and heat dissipation.</li> <li>3. If both the ventilation and ambient temperature meet the requirements, contact your dealer or Hoymiles technical support.</li> </ol>

125	Grid configuration parameter error	<ol style="list-style-type: none"> <li>1. Check if the grid configuration parameter is correct and upgrade again.</li> <li>2. If the fault still exists, contact your dealer or Hoymiles technical support.</li> </ol>
126	Software error code 126	<ol style="list-style-type: none"> <li>1. If the alarm occurs accidentally and the microinverter can still work normally, no special treatment is required.</li> <li>2. If the alarm occurs frequently and cannot be recovered, contact your dealer or Hoymiles technical support.</li> </ol>
127	Firmware error	<ol style="list-style-type: none"> <li>1. Check if the firmware is correct and upgrade again.</li> <li>2. Check the communication between DTU and Hoymiles monitoring system, the communication between DTU and microinverter. Then try again.</li> <li>3. If the fault still exists, contact your dealer or Hoymiles technical support.</li> </ol>
128	Software error code 128	<ol style="list-style-type: none"> <li>1. If the alarm occurs accidentally and the microinverter can still work normally, no special treatment is required.</li> <li>2. If the alarm occurs frequently and cannot be recovered, contact your dealer or Hoymiles technical support.</li> </ol>
129	Software error code 129	<ol style="list-style-type: none"> <li>1. If the alarm occurs accidentally and the microinverter can still work normally, no special treatment is required.</li> <li>2. If the alarm occurs frequently and cannot be recovered, contact your dealer or Hoymiles technical support.</li> </ol>
130	Offline	<ol style="list-style-type: none"> <li>1. Please make sure that the microinverter works normally.</li> <li>2. Check the communication status between the DTU and hoymiles monitoring system or between the DTU and the microinverter. If the communication is poor, try to make some improvements.</li> <li>3. If the alarm occurs frequently and cannot be recovered, contact your dealer or Hoymiles technical support.</li> </ol>
141	Grid overvoltage	<ol style="list-style-type: none"> <li>1. If the alarm occurs accidentally, the grid voltage may be abnormal temporarily. The microinverter can recover automatically after grid voltage becomes normal.</li> <li>2. If the alarm occurs frequently, check whether the grid voltage is within the acceptable range. If no, contact the local power operator or change the grid overvoltage protection limit via Hoymiles monitoring system with the consent of the local power operator.</li> </ol>
142	10 min value grid overvoltage	<ol style="list-style-type: none"> <li>1. If the alarm occurs accidentally, the grid voltage may be abnormal temporarily. The microinverter can recover automatically after grid voltage becomes normal.</li> <li>2. If the alarm occurs frequently, check whether the grid voltage is within the acceptable range. If no, contact the local power operator or change the grid overvoltage protection limit via Hoymiles monitoring system with the consent of the local power operator.</li> </ol>
143	Grid undervoltage	<ol style="list-style-type: none"> <li>1. If the alarm occurs accidentally, the grid voltage may be abnormal temporarily. The microinverter can recover automatically after grid voltage becomes normal.</li> </ol>



		<p>2. If the alarm occurs frequently, check whether the grid voltage is within the acceptable range. If no, contact the local power operator or change the grid undervoltage protection limit via Hoymiles monitoring system with the consent of the local power operator.</p> <p>3. If the fault still exists, check the AC switch or AC wiring.</p>
144	Grid overfrequency	<p>1. If the alarm occurs accidentally, the grid frequency may be abnormal temporarily. The microinverter can recover automatically after grid frequency becomes normal.</p> <p>2. If the alarm occurs frequently, check whether the grid frequency is within the acceptable range. If no, contact the local power operator or change the grid overfrequency protection limit via Hoymiles monitoring system with the consent of the local power operator.</p>
145	Grid underfrequency	<p>1. If the alarm occurs accidentally, the grid frequency may be abnormal temporarily. The microinverter can recover automatically after grid frequency becomes normal.</p> <p>2. If the alarm occurs frequently, check whether the grid frequency is within the acceptable range. If no, contact the local power operator or change the grid underfrequency protection limit via Hoymiles monitoring system with the consent of the local power operator.</p>
146	Rapid grid frequency change rate	<p>1. If the alarm occurs accidentally, the grid frequency may be abnormal temporarily. The microinverter can recover automatically after grid frequency becomes normal.</p> <p>2. If the alarm occurs frequently, check whether the grid frequency change rate is within the acceptable range. If no, contact the local power operator or change the grid frequency change rate limit via Hoymiles monitoring system with the consent of the local power operator.</p>
147	Power grid outage	Please check whether there is a power grid outage.
148	Grid disconnection	Please check whether the AC switch or AC wiring is normal.
149	Island detected	<p>1. If the alarm occurs accidentally, the grid voltage may be abnormal temporarily. The microinverter can recover automatically after grid voltage becomes normal.</p> <p>2. If the alarms occur frequently on all the microinverters in your station, contact the local power operator to check whether there is a grid island.</p> <p>3. If the alarm still exists, contact your dealer or Hoymiles technical support.</p>
205	Input port overvoltage	<p>1. Please make sure that the PV module open-circuit voltage is less than or equal to the maximum input voltage.</p> <p>2. If the PV module open-circuit voltage is within the normal range, contact your dealer or Hoymiles technical support.</p>
207	Input port undervoltage	<p>1. Please make sure that the PV module open-circuit voltage is less than or equal to the maximum input voltage.</p> <p>2. If the PV module open-circuit voltage is within the normal range, contact your dealer or Hoymiles technical support.</p>

209	Port No input	<p>1. Please confirm whether this port is connected to the PV module;</p> <p>2. If the PV module is connected, please check the DC cable connection between this port and the PV module.</p>
301	Hardware Error Code 301	<p>1. If the alarm occurs accidentally and the microinverter can still work normally, no special treatment is required.</p> <p>2. If the alarm occurs frequently and cannot be recovered, contact your dealer or Hoymiles technical support.</p>
302	Hardware Error Code 302	<p>1. If the alarm occurs accidentally and the microinverter can still work normally, no special treatment is required.</p> <p>2. If the alarm occurs frequently and cannot be recovered, contact your dealer or Hoymiles technical support.</p>
303	Hardware Error Code 303	<p>1. If the alarm occurs accidentally and the microinverter can still work normally, no special treatment is required.</p> <p>2. If the alarm occurs frequently and cannot be recovered, contact your dealer or Hoymiles technical support.</p>
304	Hardware Error Code 304	<p>1. If the alarm occurs accidentally and the microinverter can still work normally, no special treatment is required.</p> <p>2. If the alarm occurs frequently and cannot be recovered, contact your dealer or Hoymiles technical support.</p>
305	Hardware Error Code 305	<p>1. If the alarm occurs accidentally and the microinverter can still work normally, no special treatment is required.</p> <p>2. If the alarm occurs frequently and cannot be recovered, contact your dealer or Hoymiles technical support.</p>
306	Hardware Error Code 306	<p>1. If the alarm occurs accidentally and the microinverter can still work normally, no special treatment is required.</p> <p>2. If the alarm occurs frequently and cannot be recovered, contact your dealer or Hoymiles technical support.</p>
307	Hardware Error Code 307	<p>1. If the alarm occurs accidentally and the microinverter can still work normally, no special treatment is required.</p> <p>2. If the alarm occurs frequently and cannot be recovered, contact your dealer or Hoymiles technical support.</p>
308	Hardware Error Code 308	<p>1. If the alarm occurs accidentally and the microinverter can still work normally, no special treatment is required.</p> <p>2. If the alarm occurs frequently and cannot be recovered, contact your dealer or Hoymiles technical support.</p>

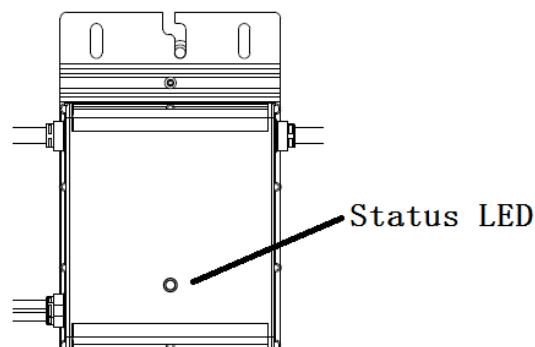
## 6.2 Troubleshooting List (SN: 1020xxxxxxx, 1021xxxxxxx)

Alarm Code	Alarm Name	Suggestion
130	Offline	<ol style="list-style-type: none"> <li>1. Please make sure that the microinverter works normally.</li> <li>2. Check the communication status between the DTU and hoymiles monitoring system or between the DTU and the microinverter. If the communication is poor, try to make some improvements.</li> <li>3. If the alarm occurs frequently and cannot be recovered, contact your dealer or Hoymiles technical support.</li> </ol>
5041	Error code-04 Port1	<ol style="list-style-type: none"> <li>1. If the alarm occurs accidentally and the microinverter can still work normally, no special treatment is required.</li> <li>2. If the alarm occurs frequently and cannot be recovered, contact your dealer or Hoymiles technical support.</li> </ol>
5051	PV Input1 Overvoltage/Undervoltage	<ol style="list-style-type: none"> <li>1. If the PV input voltage is too high, please make sure that the PV module open-circuit voltage is less than or equal to the maximum input voltage.</li> <li>2. If the PV input voltage is too low or zero, please make sure that the PV module is connected to the microinverter and the connection is good.</li> <li>3. If the PV input voltage is within the normal range, contact your dealer or Hoymiles technical support.</li> </ol>
5060	Abnormal bias	<ol style="list-style-type: none"> <li>1. If the alarm occurs accidentally and the microinverter can still work normally, no special treatment is required.</li> <li>2. If the alarm occurs frequently and cannot be recovered, contact your dealer or Hoymiles technical support.</li> </ol>
5070	Over temperature protection	<ol style="list-style-type: none"> <li>1. Check the ventilation and ambient temperature at the microinverter installation position.</li> <li>2. If the ventilation is poor or the ambient temperature exceeds the limit, improve the ventilation and heat dissipation.</li> <li>3. If both the ventilation and ambient temperature meet the requirements, contact your dealer or Hoymiles technical support.</li> </ol>
5080	Grid Overvoltage/Undervoltage	<ol style="list-style-type: none"> <li>1. If the alarm occurs accidentally, the grid voltage may be abnormal temporarily. The microinverter can recover automatically after grid voltage becomes normal.</li> <li>2. If the alarm occurs frequently, check whether the grid voltage is within the acceptable range. If no, contact the local power operator or change the grid overvoltage or undervoltage protection limit via Hoymiles monitoring system with the consent of the local power operator.</li> </ol>
5090	Grid Overfrequency/Underfrequency	<ol style="list-style-type: none"> <li>1. If the alarm occurs accidentally, the grid frequency may be abnormal temporarily. The microinverter can recover automatically after grid frequency becomes normal.</li> <li>2. If the alarm occurs frequently, check whether the grid frequency is within the acceptable range. If no, contact the local power operator or change the grid overfrequency or underfrequency protection limit via Hoymiles monitoring system with the consent of the local power operator.</li> </ol>

5100	Island detected	<ol style="list-style-type: none"> <li>1. If the alarm occurs accidentally, the grid voltage may be abnormal temporarily. The microinverter can recover automatically after grid voltage becomes normal.</li> <li>2. If the alarms occur frequently on all the microinverters in your station, contact the local power operator to check whether there is a grid island.</li> <li>3. If the alarm still exists, contact your dealer or Hoymiles technical support.</li> </ol>
5120	EEPROM reading and writing error	<ol style="list-style-type: none"> <li>1. If the alarm occurs accidentally and the microinverter can still work normally, no special treatment is required.</li> <li>2. If the alarm occurs frequently and cannot be recovered, contact your dealer or Hoymiles technical support.</li> </ol>
5150	10 min value grid overvoltage	<ol style="list-style-type: none"> <li>1. If the alarm occurs accidentally, the grid voltage may be abnormal temporarily. The microinverter can recover automatically after grid voltage becomes normal.</li> <li>2. If the alarm occurs frequently, check whether the grid voltage is within the acceptable range. If no, contact the local power operator or change the grid overvoltage protection limit via Hoymiles monitoring system with the consent of the local power operator.</li> </ol>
5200	Firmware error	<ol style="list-style-type: none"> <li>1. Check if the firmware is correct and upgrade again.</li> <li>2. Check the communication between DTU and Hoymiles monitoring system, the communication between DTU and microinverter. Then try again.</li> <li>3. If the fault still exists, contact your dealer or Hoymiles technical support.</li> </ol>
8310	Shut down	Please check if the microinverter is turned off by the zero export mode, otherwise please contact your dealer.
9000	Microinverter is suspected of being stolen	Please check if the microinverter is stolen. If not, make sure that this microinverter is working normally and the communication between DTU and this microinverter is good.

### 6.3 Status LED Indicator (SN: 1022xxxxxxx)

The LED flashes five times at start up. All green flashes (1s gap) indicate normal start up.



### (1) Start-up Process

- ✓ Flashing green five times (0.3s gap): Start-up success
- ✓ Flashing Red five times (0.3s gap): Start-up failure

### (2) Run Process

- ✓ Flashing Fast Green (1s gap): Producing power.
- ✓ Flashing Slow Green (2s gap): Producing power but one input is abnormal.
- ✓ Flashing Slow Green (4s gap): Producing power but there is no communication with DTU.
- ✓ Flashing Red (1s gap): Not producing power AC grid invalid (Voltage or frequency out of range).
- ✓ Flashing Red (0.5s gap): There is a fault except the abnormality of grid.

### (3) Other Status

- ✓ Flashing Red and Green alternately: Firmware is corrupted.

*\*Note: All the faults are reported to the DTU, refer to the local APP of the DTU or Hoymiles Monitoring Platform for more information.*

## 6.4 Status LED Indicator (SN: 1020xxxxxxxx, 1021xxxxxxxx)

The LED flashes six times at start up. All green flashes indicate normal start up.

- ✓ Flashing Slow Green (2s gap): Producing power and communicating with DTU.
- ✓ Flashing Fast Green (4s gap): Producing power and not communicating with DTU.
- ✓ Flashing Red (1s gap): Not producing power AC grid invalid (Voltage or frequency out of range).

## 6.5 Insulation Resistance Detection

There is a resistance sensor in the microinverter to measure the resistance between the outputs of PV module and the ground. If there is a problem with PV module insulation, DC wiring or connectors of the module and so on, the resistance between the outputs of the module and the ground may decrease. If this resistance drops below a preset threshold, the microinverter will stop producing power and report this ground fault. This fault will persist until it is cleared on Hoymiles Monitoring Platform. This fault will persist until the microinverter is rebooted.

Please note that this fault cannot be cleared if the cause of the failure is still present. If the fault persists, contact your installer or Hoymiles for possible replacement.

✓

## 6.6 On-site Inspection (For qualified installer only)

To troubleshoot an inoperable microinverter, follow the steps in the order shown.

1. Verify the utility voltage and frequency are within ranges shown in the in appendix Technical Data of this microinverter.

2. Check the connection to the utility grid. Verify utility power is present at the inverter in question by removing AC, then DC power. Never disconnect the DC wires while the microinverter is producing power. Re-connect the DC module connectors and watch for five short LED flashes.
3. Check the AC branch circuit interconnection between all the microinverters. Verify each inverter is energized by the utility grid as described in the previous step.
4. Make sure that any AC breaker are functioning properly and are closed.
5. Check the DC connections between the microinverter and the PV module.
6. Verify the PV module DC voltage is within the allowable range shown in appendix Technical Data of this manual.
7. If the problem persists, please call Hoymiles customer support.

### **Warning**

- Do not try to repair the microinverter. If the troubleshooting fails, please return it to the factory for replacement.

## **6.7 Routine Maintenance**

1. Only authorized personnel are allowed to carry out the maintenance operations and are responsible to report any anomalies.
2. Always use the personal protective equipment provided by the employer when carry out the maintenance operation.
3. During normal operation, check that the environmental and logistic conditions are correct. Make sure that the conditions have not changed over time and that the equipment is not exposed to adverse weather conditions and has not been covered with foreign bodies.
4. DO NOT use the equipment if any problems are found, and restore the normal conditions after the fault removed.
5. Conduct an annual inspection on various components, and clean the equipment with a vacuum cleaner or special brushes.



**Do not attempt to dismantle the Microinverter or make any internal repairs! In order to preserving the integrity of safety and insulation, the Microinverters are not designed to allow internal repairs!**

**The AC output wiring harness (AC drop cable on the Microinverter) cannot be replaced. If the cord is damaged the equipment should be scrapped.**



Maintenance operations must be carried out with the equipment disconnected from the grid (power switch open) and the photovoltaic modules obscured or isolated, unless otherwise indicated.

For cleaning, do not use rags made of filamentary material or corrosive products that may corrode parts of the equipment or generate electrostatic charges.

Avoid temporary repairs. All repairs should be carried out using only genuine spare parts.

Each branch should provide a circuit breaker, but no need for central protection unit.

## 6.8 Replace Microinverter

### a. How to remove the Microinverter.

- De-energize the AC branch circuit breaker.
- Remove the PV panel from the racking, and cover the panel.
- Using a meter to measure and make sure there is no current flowing in the DC wires between panel and microinverter.
- Use the DC disconnect tool to remove the DC connectors.
- Use the AC disconnect tool to remove the AC connectors.
- Un-screw the fixing screw on the top of the microinverter and remove the microinverter from the PV racking.

### b. How to replace the Microinverter:

- Please record down the new Microinverter's SN.
- Please make sure the AC branch circuit breaker is off, and following the Microinverter installation steps to install the replacement unit.
- Go to the monitoring platform (if customer already register this station online), please access the "Device" page and find the device that you just replaced. Please click "Device maintenance" button to jump to the new page, and select "Device Replace". Enter the new Microinverter's SN and click "Ok" button to complete the replacement.

Dashboard	Layout	Devices	Setting	Back			
All Devices	Please enter serial number	Search	List	Device Relationship			
Device SN	Device Type	Device Status	Model	Grid Profile Version	Hardware Ver.	Software Ver.	Action
100361403215	DTU	Online	-		H08.14.01	V00.01.00	
104162808103	Microinverter	Offline	MI-700LV	1.1.1 (MEX_NOM_127V)	H15.02.00	V00.02.40	Device maintenance
104162807937	Microinverter	Offline	MI-700LV	1.1.1 (MEX_NOM_127V)	H15.02.00	V00.02.40	
104162807890	Microinverter	Offline	MI-700LV	1.1.1 (MEX_NOM_127V)	H15.02.00	V00.02.40	

## 7. Decommissions

### 7.1 Decommissions

Disconnect the inverter from DC input and AC output; remove all connection cable from the Microinverter; remove the Microinverter from the frame.

Please pack the Microinverter with the original packaging, or use the carton box that can afford 5kg weight and can be fully closed if the original packaging is no longer available.

### 7.2 Storage and Transportation

Hoymiles packages and protects individual components using suitable means to make the transport and subsequent handling easier. Transportation of the equipment, especially by road, must be carried out by suitable ways for protecting the components (in particular, the electronic components) from violent, shocks, humidity, vibration, etc. Please dispose the packaging elements in appropriate ways to avoid unforeseen injury.

It is the customer's responsibility to examine the condition of the components transported. Once receiving the Microinverter, it is necessary to check the container for any external damage and verify receipt of all items. Call the delivering carrier immediately if damage or shortage is detected. If inspection reveals damage to the inverter, contact the supplier, or authorized distributor for a repair/return determination and instructions regarding the process.

The microinverter storage temperature is -40-85°C.

### 7.3 Disposal

- If the equipment is not used immediately or is stored for long periods, check that it is correctly packed. The equipment must be stored in well-ventilated indoor areas that do not have characteristics that might damage the components of the equipment.
- Take a complete inspection when restarting after a long time or prolonged stop.
- Please dispose the equipment properly after scrapping, which are potentially harmful to the environment, in accordance with the regulations in force in the country of installation.

## 8. Technical Data



### Warning

Be sure to verify the following before installing Hoymiles Microinverter System.

Verify that the voltage and current specifications of the PV module must match those of the microinverter.



The maximum open circuit voltage rating of the PV module must within the operating voltage range of the microinverter.

The maximum current rating at MPP is recommended to be equal to or less than the maximum input DC current. But the maximum short circuit current must be equal to or less than the maximum input DC short circuit current.

The output DC power of PV module is NOT recommended to exceed 1.35 times the output AC power of the microinverter. Refer to “Hoymiles Warranty Terms & Conditions” for more information.

## 8.1 DC Input

Model	MI-300N	MI-350N	MI-400N
Commonly used module power (W)	Up to 380 (single panel)	Up to 440 (single panel)	Up to 500 (single panel)
Peak power MPPT voltage range (V)	29~48	33~48	34~48
Start-up voltage (V)	22	22	22
Operating voltage range (V)	16~60	16~60	16~60
Maximum input voltage (V)	60	60	60
Maximum input current (A)	11.5	11.5	12.5
Maximum input short circuit current (A)	15	15	15
Maximum backfeed current to array (A)	0		

## 8.2 AC Output

Model	MI-300N	MI-350N	MI-400N
Peak output power (W)	300	350	400
Maximum continuous output power (W)	295	349	382
Maximum continuous output current (A)	1.42@208V 1.23@240V	1.68@208V 1.45@240V	1.84@208V 1.59@240V
Nominal output voltage/range (V)	208/183-228 240/211-264	208/183-228 240/211-264	208/183-228 240/211-264
Nominal frequency/range (Hz)	55-65		
Power factor	>0.99		
Output current harmonic distortion	<3%	<3%	<3%
Maximum units per 20A branch	11@208V 13@240V	9@208V 11@240V	8@208V 10@240V

### 8.3 Efficiency, Safety and Protection

Model	MI-300N	MI-350N	MI-400N
Peak inverter efficiency	96.70%	96.70%	96.70%
CEC weighted efficiency	96.50%	96.50%	96.50%
Nominal MPPT efficiency	99.80%	99.80%	99.80%
Night time power consumption (mW)	<50	<50	<50

### 8.4 Mechanical Data

Model	MI-300N	MI-350N	MI-400N
Ambient temperature range (°C)	-40 ~ +65	-40 ~ +65	-40 ~ +65
Storage temperature range (°C)	-40 ~ +85	-40 ~ +85	-40 ~ +85
Dimensions (W×H×D mm)	182×164×29.5	182×164×29.5	182×164×29.5
Weight (kg)	2.02	2.02	2.02
Enclosure rating	Outdoor-NEMA (IP67)		
Cooling	Natural convection – No fans		
Pollution degree	PD3		

### 8.5 Features



Model	MI-300N	MI-350N	MI-400N
Topology	High-Frequency Transformers		
Communication	2.4GHz Proprietary RF(Nordic)		
Monitoring	Hoymiles Monitoring System (Hoymiles DTU is required)		
Compliance	UL1741, IEEE1547, CSA C22.2 No. 107.1-16, FCC 15B, FCC 15C		
PV Rapid Shutdown	Confirms with NEC-2014 and NEC-2017 Article 690.12 and CEC-2018 Sec 64-218 Rapid Shutdown of PV Systems		

*\*Note: Voltage and frequency ranges can be extended beyond nominal if required by the utility.*

## Appendix 1:

## Installation Map

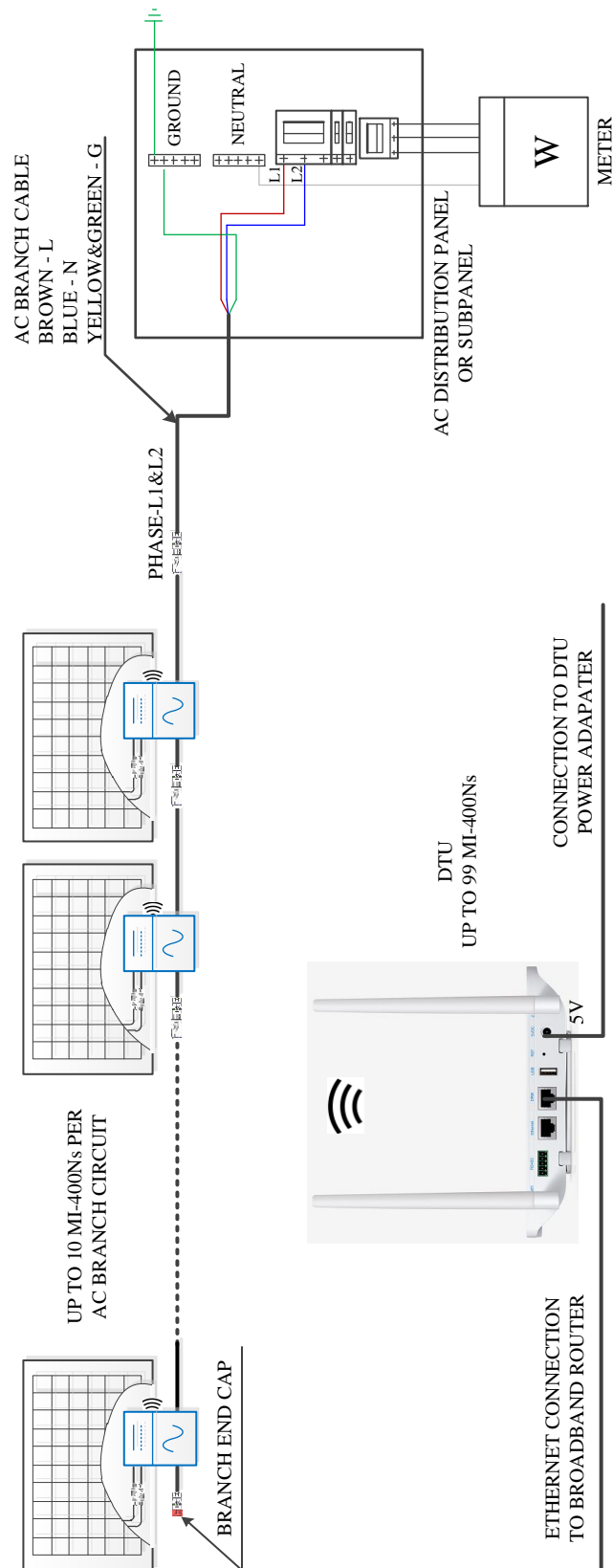
To sheet \_\_\_\_\_

	<b>Panel Group:</b> <b>Azimuth:</b> <b>Tilt:</b> <b>Sheet ____ of ____</b>				<b>Customer Information:</b>				<b>DTU Serial Number:</b>							
	1	2	3	4	5	6	7	8	9	10	11	12	13	14		
	A															
	B															
	C															
	D															

To sheet \_\_\_\_\_

## Appendix 2:

## WIRING DIAGRAM –120VAC / 240VAC SPLIT PHASE:



# WIRING DIAGRAM – 120VAC / 208VAC THREE PHASE:

